HCP provides services to children and youth with special health care needs from birth to 21 living in Colorado who have, or are at risk for, physical, developmental, behavioral or emotional conditions. HCP services are tailored to fit the need of individual families. HCP has no diagnosis or income restrictions. Most services are free and no family is ever turned away due to their inability to pay.
HCP supports families to help manage a wide range of questions, concerns and services for their child with special health care needs through:

- Information and resources
- Individualized care coordination
- Access to specialty care for children and youth statewide by helping families get referrals to and from specialized care and hosting specialty clinics in rural locations
- Connection to services which are accessible, comprehensive, coordinated, compassionate, and continuous, culturally sensitive and family centered

**History**

HCP is the oldest program at NCHD; initially known as the “Crippled Children’s Program.” It started with the main focus of providing services to the children left disabled as a result of Polio.

**Partners**

- Prevention Serviced Manager- Sherri Yahn
- 3 registered nurses- Christine Covelli, Megan Coatney, and Kandi Jamison
- HCP technician- Kandice Kramer
- Contract Registered Dietitian from Larimer County
- Contract Occupational Therapist from NE BOCES
- Children’s Hospital Colorado

**Funding**

A majority of the funding for HCP comes from the Maternal Child Health Block Grant. However, there are county dollars used to provide support to the families of Northeast Colorado.
Care coordination is a person-and-family-centered, assessment-driven, team approach designed to meet the needs and preferences of individuals while enhancing the care giving capabilities of families and service providers. Care coordination addresses the natural relationships between behavioral, developmental, educational, financial, medical, and social needs of an individual in order to optimize health and wellness outcomes.

The HCP Care Coordinator and family will work as a team to:
- Advocate for the child
- Identify and prioritize needs
- Develop a plan to achieve goals

Examples of care coordination activities include
- Assistance with identifying local services
- Finding insurance or other financial resources
- Supporting important transitions such as from hospital to home or from child to adult care.

Through HCP Specialty Clinics we aim to reduce barriers to families such as cost, lost work or school time and travel, and to minimize the number of trips to the Front Range. At NCHD we host 16 Specialty Clinics annually.

<table>
<thead>
<tr>
<th>Location</th>
<th>Neurology</th>
<th>Orthopedics</th>
<th>Rehabilitation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sterling</td>
<td>6</td>
<td>4</td>
<td>2</td>
</tr>
<tr>
<td>Fort Morgan</td>
<td>2</td>
<td>1</td>
<td>1</td>
</tr>
</tbody>
</table>

There were 212 appointments at 16 clinics during the 2014/2015 fiscal year.
**Challenges**

- Funding has been cut $20,000 every year for the last 4 years
- Smaller facilities in Fort Morgan are not conducive to hosting orthopedic rehabilitation clinics
- Due to our large geographic area, we cannot do home visits like some HCP offices

**Successes**

- We revived extra funding for specialty clinics from CDPHE
- Six kids graduated from high school in 2016 that have been with our program since they were infants
- HCP is a trusted resource in our region serving families from each of our six counties